

COMBINED DECLARATION AND POWER OF ATTORNEY

As a below named inventor I hereby declare that my residence, mailing address and citizenship are as stated below next to my name;

I believe I am an original and first inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled **SYSTEM AND METHOD FOR REMOTE ASSISTANCE**, the specification of which is being filed herewith on August 22, 2003.

I hereby state that I have reviewed and understand the contents of the above-identified specification including the claims.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I hereby appoint Robert Dulaney, Reg. No. 28,071, as my attorney to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith. Please direct all correspondence in this case to:

Robert Dulaney
Patent Counsel
VistaPrint USA Inc.
100 Hayden Avenue
Lexington, MA 02421
Telephone (781) 547-6360
Fax (781) 577-7208

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are

punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

1) Name of First Inventor: Robert Keane

Residence: 4 Mystic Bank Road, Arlington, MA 02474

Mailing Address: Same

Citizenship: United States

Date: 08/22/2003



Robert Keane